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**TOWNSHIP OF LIMERICK
CONTINUOUS QUALITY IMPROVEMENT**

POLICY

The Township of Limerick strives for continuous quality improvement in all aspects of resident services and municipal operations. The Township of Limerick will work in cooperation with all levels of government (Federal, Provincial, County and Municipal) to ensure emerging issues are addressed.

PURPOSE

To help ensure excellence in service delivery.

PROCEDURES

1. The following practices, recognized as important means of achieving continuous quality improvement, will be encouraged and maintained:
 - a) Commitment to and promotion of a strong, healthy and safe community
 - b) Addressing quality in planning and evaluation activities
 - c) Regular meetings of staff and volunteers
 - d) Alternative and ongoing opportunities for residents, volunteers and staff to recommend improvements to services and operations
 - e) Training opportunities for staff and volunteers, including training in quality improvement
 - f) Consultations with the community on municipal strategic plans
 - g) Service data will be collected, maintained and used in planning changes to services in advocating for changes in legislation, regulations or resource allocation.
 - h) Annual public meetings will be held to discuss service and budget planning that reflects the needs of the residents living in the Township of Limerick.
 - i) The Township of Limerick conducts annual audits and those reports are available to the public for the purposes of transparency, accountability and openness.