



PRESS RELEASE – effective immediately (May 1, 2020)

Curbside Service is coming to North Hastings Public Library!

Trustees and staff of North Hastings Public Library are excited to announce that curbside service will be offered at the library on Flint Avenue in Bancroft, as of **Tuesday, May 12, 2020**. The library will remain closed to the public, but we are now able to return to lending books, DVDs, audio books and magazines by prearranged orders, and scheduled library curbside pick-ups. Before May 12<sup>th</sup>, staff have a number of procedures to put into place, to ensure that we are operating as safely as possible, for both patrons and library staff. We recognize that this is not as convenient as being open to the public, but we are pleased that we have the opportunity to provide a modified service for our extended community.

Our library materials can be viewed through the catalogue on our website. Staff are also in process of making readers' advisory lists for our library patrons without online access. Orders may be placed through the catalogue on our website: [www.northhastingslibrary.ca](http://www.northhastingslibrary.ca), or by e-mailing staff at [info@northhastingslibrary.ca](mailto:info@northhastingslibrary.ca), or by phone at **(613) 332-3380**. The library will be returning to regular business operating hours: Tuesday and Wednesday 10 am to 3 pm, Thursday 2 pm – 7 pm and Friday and Saturday 10 am to 3 pm, as of May 12<sup>th</sup> for ordering and pickup service. You must be a member of the library to use curbside service. If you are not a member of NHPL, contact library staff during library hours, to discuss registration.

All materials must be returned through the drop-box, located in the front of the library. The drop-box is open 24/7 for your convenience and will be cleaned on a regular basis, during library hours. However, we recommend that you also sanitize your hands after use. Returning materials will be cleaned, and quarantined for a period of time, before being placed back into the lending collection.

Reminder: The library offers WiFi service. We ask everyone to be polite, patient and respect social distancing protocols while using the WiFi service outside of the library, so that we can continue to offer our limited services. Please note: public washrooms will not be available as our doors will remain locked.

One last note: InterLibrary Loan Service (borrowing materials from other libraries in Ontario) is still temporarily suspended. Curbside service is only available for materials within NHPL. Stay safe.

Submitted by,  
Kimberly McMunn  
Library CEO/Head Librarian